

Connecting Your Home Computer

There are **three steps** to joining a telemedicine appointment on your home computer.

1. **Launch the Zoom appointment** from your email or calendar appointment
2. Connect your device's **audio**
3. Connect your device's **video**

Step 1: Launch the Zoom appointment from your email or calendar appointment

- Open the **calendar appointment** or **email** for your telemedicine visit (sent to you from the clinic)
- Click on either the **“Join Zoom Meeting”** or the **“zoom.us”** link

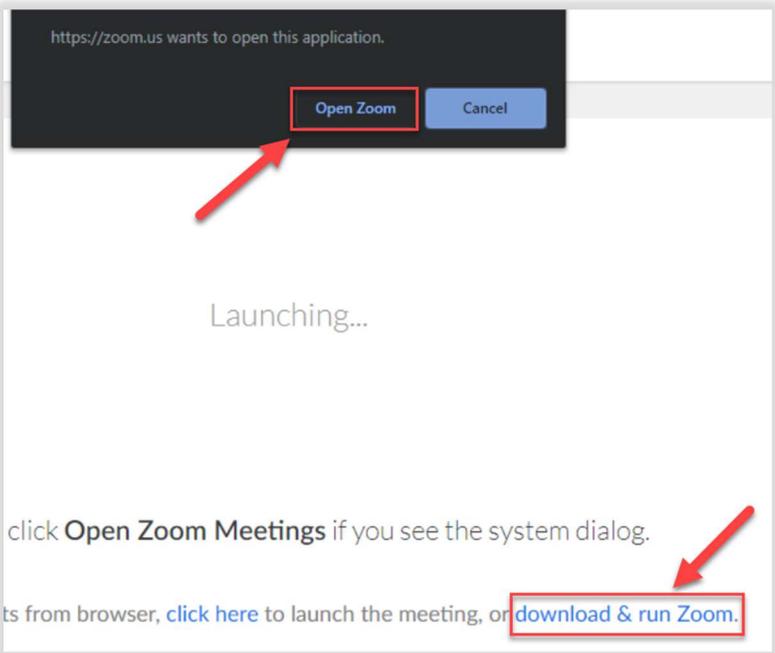


- Select “**Open Zoom**” if your browser gives you this option

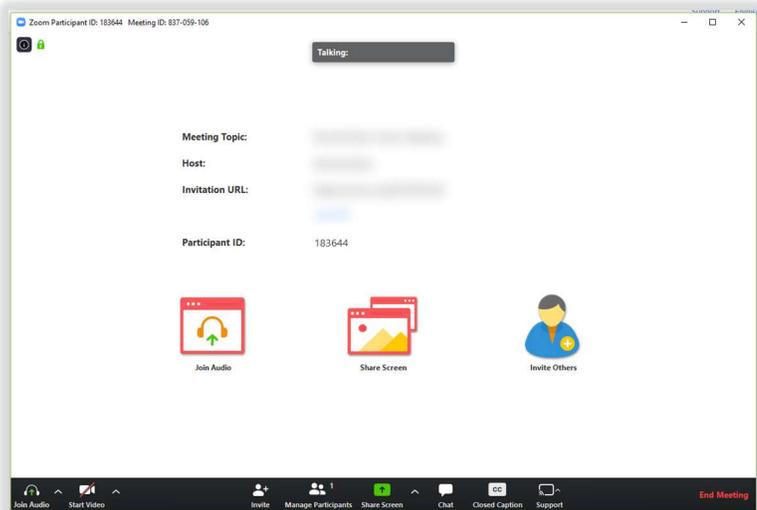
otherwise...

- Select the “**Download & run Zoom**” option and select “Open Zoom” when prompted

NOTE: This is a temporary app that runs inside your web-browser

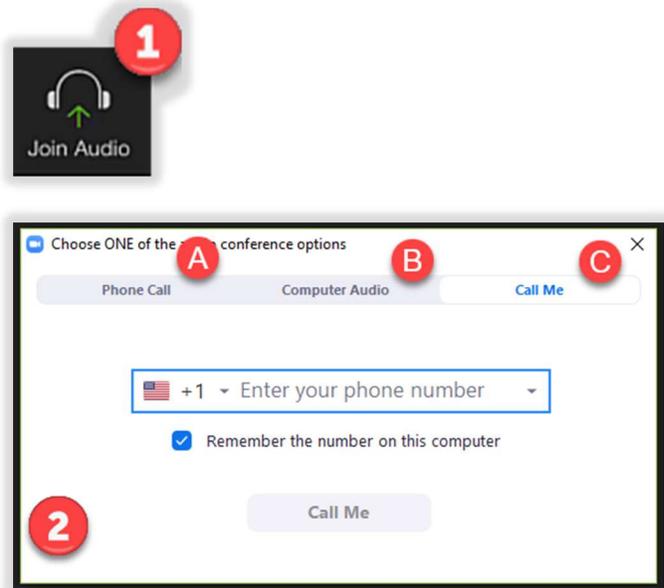


You are now in the meeting.



Step 2: Connect your device's audio

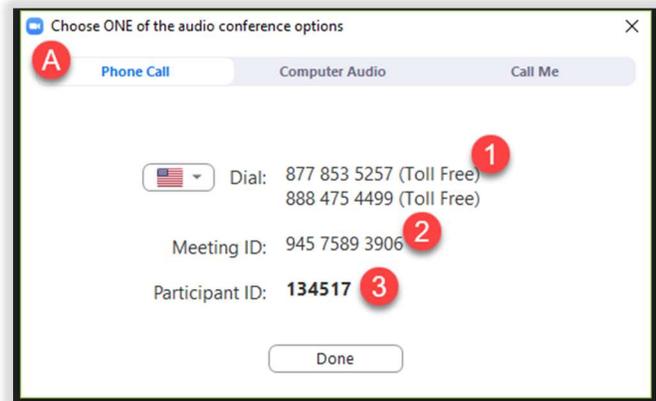
1. If the audio options are not visible, click the **"Join Audio"** icon to view audio conference options
2. There are **3 options** for connecting audio
 - a. Phone Call
 - b. Computer Audio
 - c. Call Me



Option A: Phone Call

This option allows you to call into the meeting from any phone. You will need to...

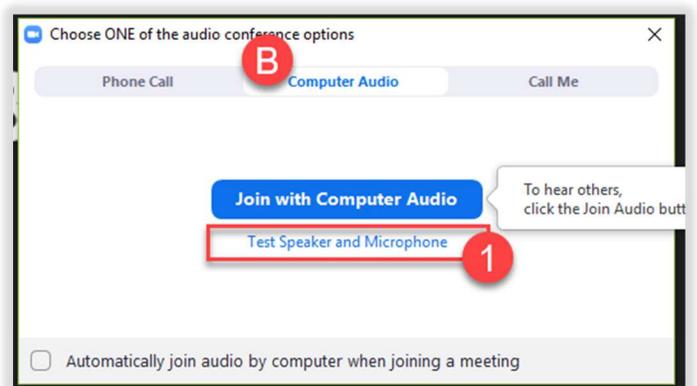
1. Dial the toll free number
2. Enter the meeting ID
3. Enter your participant ID



Option B: Computer Audio

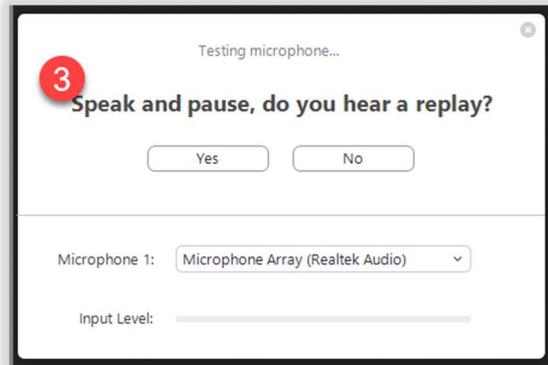
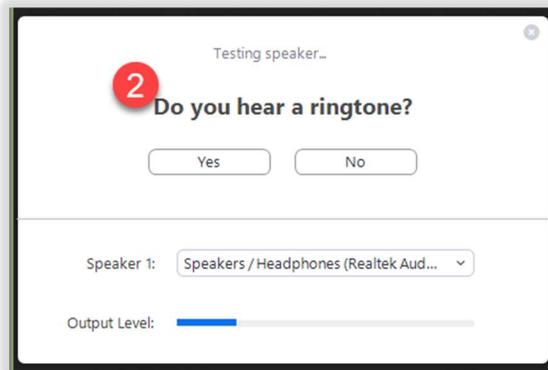
This option uses your computer's microphone and speakers. You will need to...

1. "Test Speaker and Microphone"



2. Select **“Yes”** if you hear the ringtone. If you do NOT hear the tone, select **“No”** and the system will scroll through all options until you hear the tone

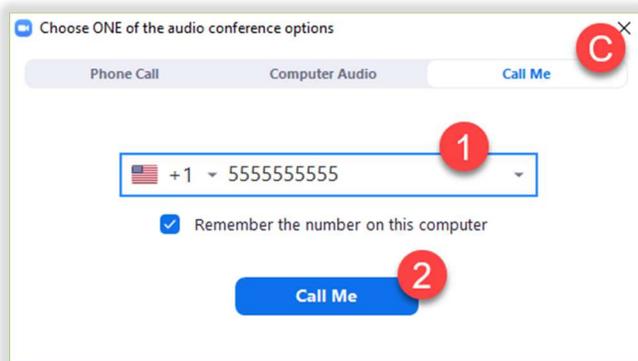
3. Next, speak into the microphone and pause. If you hear the system play back your voice select **“Yes”**. If you do NOT hear your voice, select **“No”** to scroll through the options



Option C: Call Me

This option has the meeting directly call your phone. You will NOT need to enter in the meeting or participant IDs.

1. Enter in your **phone number**
2. Select **“Call Me”**



Step 3: Connect your device's video

- Click the **“Start Video”** icon in the bottom left-hand corner
- For video options, click the **“^”** icon

