

Technology Tips



Feature: Medical Information & Emergency Contact

Description: Allows access to pertinent medical information & emergency contacts *without needing to unlock your phone.*

Applicable Areas: Safety. Can be set up by family & caregivers for children & vulnerable adults.

- Share photo, name, DOB, age, medications, allergies, medical conditions, emergency contact(s), etc. in case of an emergency - even when the phone is locked.

Set-up & Details:



Apple/iOS: Integrated into the Health app

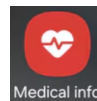
- Open the **Health app**.
- Make sure you are on the **Summary tab** at the bottom of the main page.
- Tap your **Profile Picture or Initials** in the top right corner.
- Tap **Medical ID** to enter relevant medical information. Either tap Get Started (new set up) or Edit in the top right corner of the screen to update.
- Toggle **Show When Locked** to **ON** so information can be accessed without your passcode.
- Tap **Done**.



Test it! On the lock screen, swipe up (or press the Home button), tap **Emergency**, then tap **Medical ID** in the bottom left corner.

Android:

Galaxy: Under the Emergency profile in settings.



- Open **Settings**.
- Tap **Safety and emergency**.
- Tap **Medical info** & fill in relevant medical information.
- Tap **Save**.
- Toggle **Show on Lock screen toggle** to **ON**
- Go back to the **Safety and emergency** menu
- Tap **Emergency contacts** to add the people you want notified in case of an emergency.
- Toggle **Show on Lock screen toggle** to **ON**



Test it! On the lock screen, swipe up to enter your PIN/pattern, then tap **Emergency call**. You will see an **"Medical info"** icon at the bottom of the screen.



Pixel: Integrated into the Personal Safety app

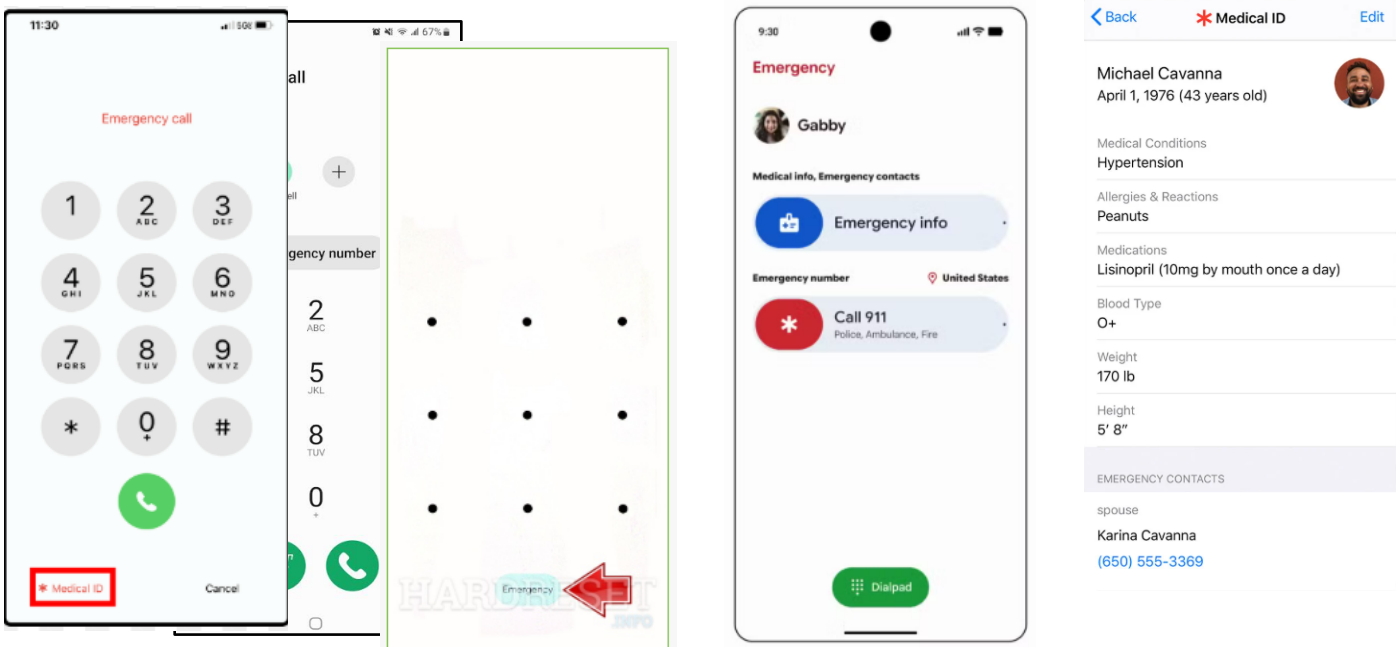
- Open the **Personal Safety** app
- Tap **Your info** at the bottom right-hand corner of the screen. You may be prompted to sign in or confirm your account.
- Tap **Medical information** and fill in relevant medical information.
- Go back to Your info page.
- Tap **Emergency contacts** to add your primary contacts.
- Go back to Your info page.
- Tap **Emergency info access**
- Toggle **Show when locked** to **ON**.



Test it! On the lock screen, swipe up to enter your PIN/pattern, then tap **Emergency** at the bottom of the screen. Tap **Emergency information** to view the information.

Pro tips:

- Update your information any time you start a new medication, with medical changes, and annually.
- Be specific with your contacts. For example, do not list "Mom" but instead list "Mom (Jane Smith)" so people know the name of your emergency contact.
- Make sure your phone case does not block access to the "Emergency" button on the lock screen.
- Share medical information with first responders during an emergency call from a supported location:
 - iOS: Toggle **Share During Emergency Call** to **ON** (on Medical ID screen)
 - Pixel: Toggle **Share during emergency call** to **ON**
 - No similar feature for Samsung Galaxy.
- Enable Emergency Location Service (ELS) on your phone for private & secure communication of your location to first responders using GPS, Wi-Fi, cell towers, and phone sensors.



Disclaimer: Devices and software are continually updated. Some features may not be available on all devices. Please see Android Accessibility Help (support.google.com/accessibility/android) and Apple Accessibility Support (support.apple.com/accessibility) for current information.